

COVID 19 GUIDELINES @ FOREST YURTS & FOREST BELL TENTS

Dear Guests,

I am sure after the torrid first half of 2020 you are looking forward to escaping to the countryside and your Glamping break with us at Sopley Lake.

We are sending this out as a simple guide on what we are doing, and what we are expecting you to do in view of the virus plaguing our beautiful land.

First of all please DO NOT COME if you have any of the following symptoms

1. Persistent dry cough
2. Temperature 38°C or above
3. Loss of smell or taste.
4. You have been in contact with anyone known to have the virus in the last 14 days
5. You have tested positive for the virus in the last 14 days

Please ensure you are aware of the latest government guidelines and comply with any restrictions. As this is constantly being updated please refer to <https://www.gov.uk/coronavirus>. This document is not a substitute for the official information available and all government restrictions stricter than ours must be adhered to. Please apply common sense to all your actions and interactions during your stay.

When you arrive you will have contactless check in by using the key code box which holds the key to your bathroom and tent. The tent and its surroundings have been thoroughly disinfected by our servicing team before you arrive.

Disinfectant and hand soap and gel is provided. Washing your hands is the most effective way of protecting yourself and others.

If you are visiting with another family or friends outside of your own, please take extra care. We advise you for one family to use the bathroom first and to clean it thoroughly after use before the next family's turn. Spray all areas where you have been in contact, especial the toilet and any knobs, handles and taps. Wipe down afterwards and dispose. Paper towel dispenser and disinfectant (Selgiene Ultra) for this purpose can be found in each bathroom. Please consider eating at different times if you fall outside the government requirement for separation. Disinfectant spray will also be available in the cooking station.

If you feel unwell during your stay with symptoms of Covid please check the NHS webpage at <https://www.nhs.uk/conditions/coronavirus-covid-19/symptoms/>. If you are worried about your symptoms please call the NHS hotline 111. It is imperative you tell us too, so we can contain any possibility of the virus spreading. Graham's hotline number is 07875 179163. Please note he is not a nurse.

When you leave, as part of our efforts to protect our staff - please strip all beds you have slept in and bag the linen with the bags provided.

I am sure you will have the most amazing time with us despite all the restrictions currently in place to keep us all safer. Enjoy yourselves and Happy Glamping from the Forest Yurts Team.

Graham and André
Forest Yurts